

Important Phone Numbers

Updated: May 2015

Behavioral health treatment contact numbers

Behavioral health treatment includes mental health and drug and alcohol services. These services are available for any Keystone First member through your local county mental health and drug and alcohol office. If you need these services, help is available 24 hours a day, 7 days a week. Call the toll-free number for the county where you live to speak to someone and make an appointment.

County	Phone numbers
Bucks	1-877-769-9784
Chester	1-866-622-4228
Delaware	1-888-207-2911
Montgomery	1-877-769-9782
Philadelphia	1-888-545-2600

Medical Assistance Transportation Program (MATP)

The Medical Assistance Transportation Program (MATP) is a special transportation service for people who receive Medical Assistance. This program is not for emergencies. (If you have an emergency, call 911.) To get MATP services, you have to register for the service by calling your county service number listed below. You will need to show your Pennsylvania ACCESS card when receiving these services.

MATP services phone numbers may change. Please visit <http://matp.pa.gov> for the most up-to-date phone numbers.

County	MATP services phone numbers
Bucks	1-215-794-5554 or 1-888-795-0740
Chester	1-610-594-3911 or 1-877-873-8415
Delaware	1-610-490-3960 or 1-866-450-3766
Montgomery	1-215-542-7433
Philadelphia	1-267-515-6400 or 1-877-835-7412

This managed care plan may not cover all your health care expenses. Read your contract carefully to determine which health care services are covered.

The information in this notice is available in other languages and formats by calling Member Services at **1-800-521-6860** or **1-800-684-5505** (TTY).

Esta información también se ofrece en otros idiomas y formatos. Llame a Servicios para Miembros al **1-800-521-6860** o al **1-800-684-5505** (TTY).

Muốn đọc thông tin trong thông báo này dưới hình thức và ngôn ngữ khác, xin gọi Ban Dịch Vụ Hội Viên số **1-800-521-6860** hay số dành cho người khiếm thính giác **1-800-684-5505** (TTY).

ព័ត៌មាននៅក្នុងសំបុត្រនេះមានជាភាសាទីរ៉ង់ អង់គ្លេស ហ្វ្រេង់ស៊ីស ដោយសេរីសំបុត្រនៅក្រសួងកំណែប្រែសមាជិកលេខ **1-800-521-6860** ឬ **1-800-684-5505** (TTY) សំរាប់អ្នកឆ្ងាំង។

Для получения сведений, содержащихся в данном уведомлении, на других языках звоните в Отдел обслуживания по телефону **1-800-521-6860** или **1-800-684-5505** (TTY).

此通知的资料包括其他语言及格式, 如需要提供, 请致电 **1-800-521-6860** 或 **1-800-684-5505** (TTY) 联系会员服务处。

Coverage by Vista Health Plan, an independent licensee of the Blue Cross and Blue Shield Association.

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www.keystonefirstpa.com