



Effective 9/15/2017 change to membership ID number

Effective 9/15/2017 all new member identification numbers will be nine digits in length. All previously existing member identification numbers prior to 9/15/2017 with eight digits will not change. The new member identification card template is below. The nine digit member identification number is highlighted to reflect the change on the card.

 BlueCross.	Keystone First
Member Name Last name, First name Keystone First ID YXV123456789	Sex: Male/Female DOB: MM/DD/YYYY State ID: XYZ123456789
Primary Care Practitioner (PCP) Last name, First name Group name	RxBIN #600428 RxPCN #01940000
PCP Phone Number (555) 555-1234 Lab XXXXXXXX Dental XXXXXXXX	Copays ER XX Dental XX PCP XX RX(G) XX SPEC XX RX(B) XX Limits may apply to some services. <i>Not transferrable.</i>

 BlueCross.	www.keystonefirstpa.com Member Services: 1-800-521-6860, TTY 1-800-684-5505 Pharmacy Provider Services: 1-800-588-6767 In-area providers To verify member eligibility and coverage: 1-800-521-6007 For pre-certification: 1-800-521-6622 Out-of-area providers To verify member eligibility and coverage: 1-800-676-BLUE For pre-certification: 1-800-521-6007 Mental Health, Drug and Alcohol Services Call the toll-free number for your county. If you don't know the number, call Member Services at 1-800-521-6860. Pharmacy Provider Services For questions about your pharmacy benefits, call 1-800-588-6767, TTY: 1-800-684-5505.
Always carry your Keystone First card and your ACCESS card. You'll need both to get your benefits. Go to your Keystone First Primary Care Practitioner (PCP) for medical care. Emergency Rooms: Go to an emergency room near you when you believe your medical condition may be an emergency. If you get emergency care, please notify your PCP. Out-of-Area Care: Report out-of-area care to Keystone First and your PCP within 48 hours. Instructions: Please submit any out-of-area claims to your local Blue Cross®/Blue Shield® plan.	Keystone First 200 Stevens Drive Philadelphia, PA 19113 Coverage by Vista Health Plan, an independent licensee of the Blue Cross and Blue Shield Association.
<i>All other insurance payers must be billed before Keystone First, payer of last resort.</i>	

If you have any questions, please contact your Provider Account Executive.