



2018 Keystone First Claim Filing Instructions now available online!

Keystone First is pleased to announce the availability of our 2018 Claims Filing Instructions.

Some important updates:

- Language added regarding the requirement for all providers to be enrolled in Medicaid in order to be paid by Medicaid. The enrollment requirements include registering every service location with the state and having a different service location extension for each location.
- Reminder that all providers must revalidate their Medical Assistance enrollment every 5 years. Claims cannot be paid from Providers who have not updated their enrollment information.
- Reminder that external diagnosis cannot be submitted as the primary diagnosis.
- Removed “6” as an appropriate bill frequency code for submission of an adjusted/corrected claim.
- Updated EDI loop and segment instructions where appropriate.
- Language added regarding denial of claims submitted by network providers subject to the ordering/referring/prescribing (ORP) requirement.

To access the 2018 Claims Filing Instructions simply navigate to the provider center at www.keystonefirstpa.com → Provider → Billing Information. If you have questions about this communication, please contact your provider account executive or the Provider Services department at 1-800-521-6007.