



**Good News! New Submission guidelines for Medicare Dual Eligible Claims
Only submit once – no secondary submission required.**

In accordance with direction from the Centers for Medicare & Medicaid Services (CMS), effective immediately, providers only need to submit claims for Keystone First members who are dual-eligible for Medicare and Medicaid coverage once to CMS (or any other Medicare carrier). **Providers are no longer required to submit the Medicare EOB and secondary claims to Keystone First. CMS (or any other Medicare carrier) will automatically forward claims to Keystone First for members who are dual-eligible.**

Please note: If a provider submits a claim for a dually eligible member that has already been forwarded to Keystone First by Medicare, the submitted claim will be denied with the explanation code of duplicate claim.

If you have any further questions about this communication, please contact Provider Services at 1-800-521-6007 or your Provider Account Executive.