



### **Important Notice Regarding Electronic Funds Transfer (EFT)**

**In 2019, Keystone First will begin efforts to go paperless. As a result, all network providers still receiving paper checks are encouraged to transition to electronic funds transfer (EFT) and electronic remittance advice (ERA).**

Keystone First uses Change Healthcare for EFT. EFT is a method used to transfer funds from one bank account to another bank account, eliminating the use of paper checks. Its use is encouraged because it is more efficient and secure than payment by paper checks. EFT results in funds reaching your bank account faster than paper checks through the mail, and it eliminates the need to use mobile deposit or to make a trip to the bank to deposit your check(s).

Keystone First has several resources to help make the transition to EFT and ERA simple. Please go to our website at [www.keystonefirstpa.com](http://www.keystonefirstpa.com) → Provider → Claims and billing → Electronic funds transfer (EFT). Your account executive is also available to help you fill out the necessary paperwork and is able to walk you through the process, if necessary. Your account executive contact may be found here: [www.keystonefirstpa.com](http://www.keystonefirstpa.com) → Provider → Contact account executive.

**If you are incapable of receiving EFT/ERA for some reason, please contact your account executive.**