

To: Keystone First Dental Providers

Date: August 28, 2024

Re: Change in Benefit Limit Exception (BLE) submission requirement

To ease your administrative burden, we are pleased to let you know that effective immediately, the ICD-10 code, Z98.818 is no longer required to be entered in box 34a of the ADA claim form when submitting a BLE form either electronically or via paper.

Your support and patience as we continue to go through these first few weeks of our transition to DentaQuest is greatly appreciated. We encourage you to call Provider Services at 1-855-343-7401 for claims related issues or outreach to your Account Executive if you need any other support.