

The Winter issue of our provider newsletter, *Connections*, is now online!

Keystone First and Keystone First Community HealthChoices (CHC) are pleased to announce availability of the third issue of our provider newsletter, *Connections*.

Connections is your link to important provider news, updates, and resources. We hope your practice finds this issue informative, and we welcome any comments or suggestions you may have at:

provider.communications@keystonefirstpa.com or provider.communications@keystonefirstchc.com.

This, and previous issues of *Connections* can be accessed at:

www.keystonefirstpa.com > [Providers](#) > [Resources](#) > [Communications](#) > [Provider newsletters](#)

www.keystonefirstchc.com > [For Providers](#) > [Resources](#) > [Communications](#) > [Provider newsletters](#)

Highlights of this issue include:

- Announcing the ability to update or change practice data through NaviNet!
- An important reminder: Telehealth continues to be a valuable tool
- There's still time to vaccinate
- Medical record documentation
- Notice of privacy practices
- Access to care management
- What is covered and what is not covered?
- Pharmacy prior authorization update

You can receive future issues of *Connections* and other important plan news and notifications via our free email service. Just self-register on the provider center at:

www.keystonefirstpa.com > [Providers](#) > [Sign up for email alerts](#) or www.keystonefirstchc.com > [For Providers](#) > [Sign up for email alerts](#)

November 2024