

Important Vaccines for Children (VFC) Notice

The Department of Human Services (DHS) and the Department of Health (DOH) have brought to our attention that they have received multiple complaints reporting that a number of Medical Assistance children have been unable to obtain their flu shot in their primary care physician office. The PCP offices contacted indicated that they did not have their Vaccines for Children (VFC) flu vaccine supply at the time of the visit and therefore did not provide the vaccination.

What you need to know:

- DOH has confirmed that all of the state's supply of flu vaccine has shipped to VFC providers, with the last shipment going out on October 19, 2018.
- Do **NOT** turn away children without providing their vaccination.
- When there is a demonstrated shortage or late arrival of VFC flu vaccine stock, providers can and should issue the vaccination from their existing stock and bill Keystone First for coverage.

Thank you for your attention to this important reminder about getting our members vaccinated and staying safe and healthy during this flu season. If you have any questions, please contact Provider Services at 1-800-521-6007 or your Provider Account Executive.

