



Our first issue of 2019, Connections is now available online!

Keystone First and Keystone First Community HealthChoices are pleased to announce the availability of the first edition of our provider newsletter, *Connections*! We hope your practice finds this edition educational.

We welcome any comments or suggestions you may have. You can send them to:

Keystone First: provider.communications@keystonefirstpa.com

Keystone First Community HealthChoices: provider.communications@keystonefirstchc.com

Articles in this edition address topics such as:

- Read about all of our Health Plans.
- Tips for providing culturally and linguistically appropriate services for Arabic and Muslim patients.
- Keystone First's partnership with Broad Street Ministry.
- Appeals process.
- Practitioner's rights.
- Bright Start support services.
- Credentialing reminders.
- Formulary updates.

You can access the newsletter through our Keystone First Provider Center:
www.keystonefirstpa.com/provider → Resources → Provider newsletters.

Or Keystone First Community HealthChoices Provider Center:
www.keystonefirstchc.com/provider → Resources → Communications.