



Admission and Discharge Alerts added to NaviNet

Keystone First has contracted with a local Health Information Exchange (HIE) to deliver automatic ADT alerts to notify physicians when our members have been either admitted to or discharged from the hospital or treated in an emergency room within the last 7 days.

This critical information will be available via our secure provider portal, NaviNet, within 24 hours of the event, allowing physicians to efficiently and effectively address member health issues in a timely manner.

Admissions and discharges will be displayed as either **Emergency Room Alerts** or **Inpatient Alerts**.

The following information will be displayed for each alert:

Member ID	Alert Type (Emergency Room or Inpatient)
Member Name	Event Type (Admit or Discharge)
Facility	Pregnancy (Y or N)
Date of Birth	High Risk (Y or N)
Admit Date and Time	Readmission (Y or N)
Discharge Date and Time	Alt. Phone Number (contact information given at the time of admission)
Reason (Diagnosis)	

The admission and discharge alerts can be accessed through four NaviNet functionalities.

1. Activity Tab
2. Patient Clinical Documents workflow
3. Eligibility and Benefits workflow
4. Member Clinical Summary workflow

Step-by-step instruction on accessing ADT alerts can be found on the NaviNet Plan Central page or www.keystonefirstpa.com → Providers → Resources → Go to NaviNet → NaviNet Features & Tools.

If you have questions about this communication, please contact your Provider Account Executive.